

Field Service Solutions

Service Type	What We handle	Rates
Full Installation	<ul style="list-style-type: none"> • Assembly & Mechanical installation of DCC equipment • Field wiring & Terminations • Controls setup / runoff / de-bug (if included in proposal/purchase of service) • Start up (if possible) • Testing/Functional sign off 	<p>Project Based</p> <p>10 hrs / day + Travel & expenses + fees for customer driven delays / changes</p>
Pre-Assembly	<ul style="list-style-type: none"> • Pre-assembly of DynaCon equipment at Dynamic Conveyor as included in the associated proposal • Adjusted shipping to reduce any risk of damage in transit 	<p>10% -15% of equipment cost depending on complexity</p>
Installation supervision	A DCC field services supervisor on customer site to answer any questions regarding installation	<p>Flat fee</p> <p>Per day rate for additional days</p> <p>10 hrs / day, Travel & expenses included</p>
Dedicated remote installation support	A dedicated DCC contact available during the time of installation for remote support needed	Assessed upon complexity of support needed
Training	Training with maintenance and/or production team for common actions like removing and installing the belt, cleaning workflow, or other customer specific system tasks related to the conveyors.	<p>Flat fee</p> <p>Per day rate for additional days</p> <p>10 hrs / day</p>

Responsibility of Customer

- Dropping and terminating input power to panels.
- Supplying on-site installation labor when choosing supervision or remote support service options instead of full installation.
- Clearing, cleaning, and preparing the installation area, including any floor, seam, or facility modifications needed before equipment arrives.
- Managing integration with any non-DCC equipment, unless explicitly included in your DCC proposal.
- Obtaining and paying for any required permits, inspections, or approvals from local authorities.
- Supply fork truck/scissor lift/install accessories unless otherwise noted.
- There will be additional charges for support during evening, overnight, weekends and holidays